



Volunteer Job Description

Resident Services Volunteer

Provide companionship by visiting residents at Emmanuel Home. Support residents by providing one-on-one attention, assisting with mobility challenges, engage in small to large group social and recreational activities and other tasks as directed by recreation staff.

Client Group: Seniors in independent living

Risk Level: Low/medium

Time Commitment: One 2-hour shift per week, mornings, afternoons or early evening for a minimum of six months.

Duties/responsibilities:

- Support residents by providing one-on-one attention
- Assist residents with mobility challenges
- Engage residents in small to large group social and recreational activities
- Participate in other ancillary tasks as directed by recreation staff

Skills/qualifications:

- Caring, friendly and patient attitude
- Well-developed interpersonal and communication skills
- Willingness and ability to take direction from staff
- Physical ability to assist someone from a sitting to standing position
- Safely assist residents with mobility aids
- Lift light equipment

Boundaries/limitations: See Professional Boundaries Policy

Orientation/training:

- One-hour orientation prior to first shift
- One-hour training prior to first shift

Supervision/evaluation:

- Supervisor: Resident Services Coordinator
- Annual evaluation with supervisor

Benefits:

- Opportunity to meet new people and have fun with residents and staff
- Helping people to maintain their health and independence
- Snacks will be provided