

CEO Report – September 2021

1. COVID-19

- a. At the time of writing, we are down to just two residents being on isolation, and they are both doing well and will be done by the end of the weekend. It's encouraging to watch positive COVID cases not cause havoc, and that's a nod to our staff and their Infection Prevention & Control work!
- b. The vaccine mandate for staff has been announced, but there are still many unknowns to sort out. I'm participating in numerous roundtable discussions and meetings about all of the potential issues, including enforcement, potential dismissals, settlements, etc.
- c. A resident survey was distributed this past Wednesday, asking for feedback on how the residents are doing/feeling. Results will be summarized on Monday, and I'll have more to share at the meeting!

2. Health Care

- a. The shift to Home Care, and away from Designated Supportive Living, has presented some interesting challenges & dynamics. There is a significant difference in the expertise and management style of Home Care, and we do not get anything close to the same level of professional support that we did previously.
 - i. There are pros and cons to this. We are more equipped as a Home Care provider than most out there, because of our experience with a higher level of care. However, I'd prefer to not be the expert in the room when it comes to AHS decisions that need to be made. It will be interesting to see how this relationship evolves!
 - ii. Funding is a big piece that needs to be sorted out. We are going to be under pressure to squeeze every efficiency possible out of our staffing levels. The problem, though, is that good care isn't necessarily efficient!

3. Chaplaincy

- a. First interviews were completed with 3 candidates this past week, and we will proceed with a 2nd interview with two of those candidates next week.

4. West End

- a. Development permit has been approved, pending subdivision. Another significant milestone.
- b. Everything is sitting on the subdivision. The complex nature of the mature neighbourhood and recent developments keep adding wrinkles to the requirements for Gene Dub to subdivide. We continue to wait.
- c. Meetings next week to discuss the results of the tender process. More to update at the next Board meeting!