

## Executive Director's Report – June 2019

### **1. North Wing**

- a. The process has started for people on the waitlist to choose their desired suite and put down a full month's deposit.
- b. 9 suites have been committed to already!
- c. Two people who were on the waitlist have decided to not secure a suite at this time.
- d. Work on the roof should begin next week

### **2. Health Care Audit**

- a. The bi-annual Health Care Audit by Alberta Health occurred on June 13. I'm proud to say we had a great report!
- b. Donna Callahan's summary:
  - i. *Essentially Correne (the auditor) told me that overall we were doing an excellent job. She was very impressed with Emmanuel Home and we discussed at length the difference between facilities that cared authentically for their residents and those who don't. It was obvious that we cared about our residents!*
- c. There were some minor action items that need to be addressed, as per any audit that happens, and our response/action plan is due July 16<sup>th</sup>. Donna and the whole staff team have done a great job to bring us to this point.
- d. Historically, these audits have been a stressful time for Emmanuel Home, but over the past 6 years we have come a long way in how the entire health care process and service is delivered. It's nice to come out of an audit with a clean report and appreciation for the work we are doing!

### **3. Staff**

- a. Staff BBQ happened on June 14 at Tini Oort's house. About 25 adults and 11 children attended.
- b. The Staff changes are basically complete, and we are settling into the new normal. The effects of the change are still being realized now and again, but overall things seem to be settling.

### **4. Business Planning**

- a. Life Lease
  - i. Work continues on the Life Lease documents. No update at this time.
- b. Budget
  - i. The budget work will begin a bit earlier this year, as there are more variables to account for and take into consideration, with both the Life Lease and North Wing coming online.
- c. Neerlandia
  - i. Still waiting for the appraisal to come through, and then we will begin negotiations with the URC congregation in Neerlandia on their site. Any discussions will have two conditions. The land purchase won't go through unless:
    - 1. The Board approves the project.

2. Financing is in place.

**d. Financial Options**

- i. Coby Benoit and I are spending time learning about how other organizations have raised capital from the greater community. We are going to develop a plan and proposal for the Board's consideration and discussion early this fall.

Some examples include:

- 1. Private member loans
- 2. RRSP program
- 3. Christian Stewardship Services

**5. Misc.**

- a. Resident meeting being held on Monday, June 24.
- b. I'll be attending Inglewood CRC on Sunday, June 23, to bring greetings from Emmanuel Home, and thank them for their support!
- c. Meeting with Mike Vos from Classis Northern Alberta (CRC) to discuss chaplaincy at Emmanuel Home on June 24
- d. I am in Ontario June 26-July 11, inclusive. Laura and Donna are your point people if anything comes up!