## **Executive Director's Report** – August 2020

- 1. COVID-19
  - a. No cases or suspected cases. Thankful that our residents are in generally good health!
  - b. Visiting indoors is going well. A few frustrated/tired families and residents, but overall it has been a healthy and steady pace of visits.
  - c. The changing seasons is going to present some real challenges in terms of visiting, resident activity, etc. To be frank, we're really not looking forward to it!
  - d. Staffing levels are good right now. But, if we have an outbreak, we will be challenged. Extensive pandemic preparation and planning is ongoing.
- 2. COVID & Suite vacancies
  - a. We have a number of vacancies right now, as people are either not able to tour, or not willing to move during this pandemic.
  - b. Besides the pandemic itself, this is one of our biggest concerns.
  - c. Currently working on a communication & marketing strategy to stay ahead of this.
- 3. Supportive Living Contract
  - a. Summer and COVID-19 are not a good combination for AHS.
  - b. Finally had a full group phone call on August 17.
  - c. DSL contract will slowly be phased out. Details of how it will work and what the Home Care contract will look like will be worked out over the next couple of months.
  - d. As a Leadership Team, we feel good about this direction. There is a lot of work for us to do to get there, but it's achievable.
- 4. Centre & West Wing Paint Proposal
  - a. See document on the portal for the proposal. We would like to paint all of the white stucco and mason block, as well as the red hardy board on the West Wing.
  - b. This has been on our 'important, but not urgent' list for a while, but with the shiny new North Wing, it is an appropriate time to give the rest of the building a facelift.
- 5. Private Members' Loan Program
  - a. Henry and I have been working through developing a Private Members' Loan Program.
    - i. This would need to be approved by the Society, in relation to the bylaw that requires Society approval to enter into debentures.
    - ii. See portal for the related documents, and for discussion at the Board meeting next week.