CEO Report – October 2020

1. COVID

- **a.** We continue to be clear of COVID, overall.
- **b.** Two staff were off for a few weeks due to a confirmed close contact. We've had a number of staff and residents tested due to symptoms, but still no positive cases. This is a big success! But, also comes with the ongoing stress of wondering 'when will it come'.
- c. There are over 30 outbreaks in seniors' care facilities in Edmonton Zone alone.
- **d.** We anticipate some changes soon, in terms of restrictions and guidelines.
- **e.** Staffing is ok right now
- **f.** We've secured a large stockpile of PPE. With some of the purchases we will make in the next month we will be fully prepared for a COVID outbreak.
- **g.** The common area continues to be a game-changer, in terms of space for socializing and activities!

2. Suites

- **a.** We are working on a video/marketing project to beef up our website, in terms of showing suites and what is available.
- **b.** Requests for tours are starting to pick back up again, which is encouraging.

3. West End – Inglewood

- **a.** We are on track for the November 17th city council hearing to approve the re-zoning.
- **b.** Preliminary selection of engineers has happened, look for a full proposal and design schedule at the November Board meeting.

4. Other

- **a.** Flu Shot clinic was held in October, with over 160 residents getting the flu shot, as well as most of our staff.
- **b.** Group Benefits renewal meeting was held. Henry & I will be looking into Critical Illness coverage as an add-on to our program.
- **c.** Met with the CCU to discuss how the construction mortgage wrapped up, and to address concerns that we had. In light of the upcoming West End project, there was open discussion about the CCU's capacity. Conversations will continue!
- **d.** ASCHA Housing Sector Relaunch committee meetings continue.
- e. Chaplaincy discussions continue with a few pastors in the community
- f. Toured Canterbury's new 50-unit expansion that's slated to open late this month.