

CEO Report – December 2021

1. Residents

- a. At the time of writing, we have one positive rapid test and are currently waiting for that test result to be confirmed. We've managed to stay clear of COVID up to this point, but are not surprised to see the signs of a new case.
- b. There's much that is not known about this latest wave, including the severity of symptoms, but our biggest stress will continue to be if we have too many staff that need to isolate for any period of time. If we do get stretched out too thin in this next wave, the impact on the residents, the overall budget, and the ongoing fatigue will be significant.
- c. Resident meeting will be held in mind-January (pending COVID status)
- d. Resident Survey will go out in January sometime. Results will be sorted and we will share them with you in late January or early February.

2. Staff

- a. The Chaplaincy position will remain open, but we will stay a little quieter on the search front, for the time being.

3. Building

- a. Full capital planning and evergreening exercise will move to the top of the project list in January/February.

4. West End

- a. The City of Edmonton did not receive all of the feedback from various departments by its December 16 deadline, and then everyone went on vacation for the holidays. We should find out next week if the subdivision is approved, or if the decision is delayed until the next round of approvals (~3-4 weeks)
- b. Work continues with Keller & Ballad Consulting, as we prepare options for connecting with Indigenous groups.
 - i. The plan is to have a facilitated discussion at the Board level, to determine the general direction and limits to what we could/should/would do, and then I will go work on the actual engagement on our behalf.
 - ii. Our work right now is preparing for that discussion, which will be scheduled for sometime in the next 6 weeks.

5. Budget

- a. Rent Increase letters went out on December 1st
- b. Wage increase letters were distributed this week.
- c. Things have been trending in the right direction, in terms of getting the budget back on track after the worst of the pandemic, but we will see how this next wave affects us!