Accreditation Summary

The final decision will be given by next week officially, but we are confident in the initial report so far!

The results we were provided indicate that there were 80 met quality dimensions, and 12 unmet quality dimensions. The highest (of 5 total) unmet area being in the Safety Dimensions.

The areas of safety dimensions involve aspects on forming a Quality Committee, Ethics Committee, developing the ethics framework, ethical awareness education, increasing the use of person-centered care wording within organization documents, analysis of incident reports, and trends to build a more robust quality monitoring program.

There were a few items specific to healthcare that are easily addressed, and no major unmet criteria in the area. The surveyors encouraged the progression to electronic medication records.

The surveyors were quite impressed with the cleanliness and overall sense of home that Emmanuel Home provides. It was clear to them, in the two and half days that they were here, that our staff genuinely care and that the residents are our number one priority and are well taken care of!

It was a good experience overall. There were areas where the surveyors expected a more formal approach to connecting with additional staff involved and were surprised that it was usually just handled by the Director of Operations. However, with the creation of the Quality and Ethics committees, this will solve this gap and provide an efficient method to facilitate going forward for the next survey in 2025.